

FAQs

Why is this survey data important:

It's an important tool to assist Credit Unions to build and grow their talent in the competitive financial services industry. The survey report allows credit unions to benchmark base salaries, incentives and bonuses, total cash compensation, and salary ranges for nearly 100 positions found in the industry, and is presented by CU asset size, region, number of employees, loans outstanding, and more.

How to sign on – if you have completed the survey online last year or are a CUNA Compensation Analytics user:

You will use the same user name and password you have used in the past. *If you do not remember your user name or password, you can click on “forgot user name/password” in the sign-in window and follow the instructions for an e-mail to be sent to you.*

Sign in

CUNA Compensation Resources

Home Participate Resources Reporting

Welcome to CUNA's HR & Compensation Research Portal

For over 35 years, Credit Union National Association (CUNA) has been a trusted source for credit unions looking for up-to-date data on compensation trends.

To participate in the current survey (if active), please sign in (to the right) if you haven't already, and then click on the Participate tab.

You can also pre-order the 2019-2020 reports (at a discount if you are a survey participant), using the link to the order form below. Mark the products you would like to order, and return a copy of the form to hello@cuna.coop.

[Order Your 2019 Reports Now!](#)

Credit unions can also purchase access to CUNA's Compensation Analytics - our online, interactive version of the Staff Salary

User Name: DJSchmitt

Password: *****

sign in

Forgot your User Name or password? [click here](#)

How to sign on – if you are using our online portal for the survey for the first time:

You will need to sign in using the user name that has been set up for you. Your user name is typically your first name and last name as listed in the salutation of this e-mail without spaces. For example, Sally Smith's user name would be SallySmith. (It is case sensitive.) Your temporary password is **pleasechangeme**. You will be required to change your password before you can continue.

What to do if you have difficulty signing on:

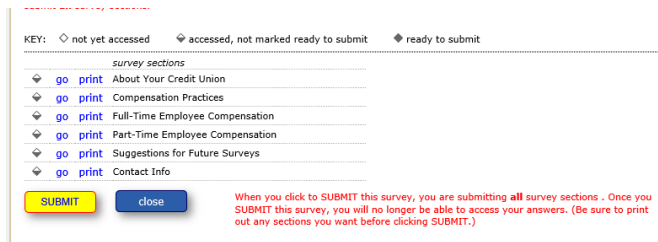
For further assistance contact compresources@cuna.coop

Can I save the survey and work on it at another time:

You can start the survey and leave it to continue at a different time. Just remember to save your work by clicking the save button at the bottom of the survey page.

You will find where you left off by using the diamond codes next to the sections of the survey. You will also be able to print the entries you've made to the survey so you have them for your

records, but you must print prior to submitting the survey. There are instructions on the site to guide you through the process.



How will my survey answers be used:

We assure you the strictest confidentiality; only aggregate statistics will be reported. Your credit union's name will never be identified in any of the results.

How can I order the *CUNA's Staff Salary Report*:

There are two ways to order:

1. Readex website link, <https://readexweb.com/rsss/cuna/home.aspx>
or
2. Directly from the CUNA website, <https://www.cuna.org/compensation/>

Do participants receive a discount:

Participants receive the report at a 20% discount. The discount is automatically applied regardless of how you order, and will be reflected on the final invoice.

Should I mail in the paper survey and email it in as well:

To avoid duplication, please only submit/return the questionnaire one way - either: online, mail, fax, or scan/email.

Will the answers from the previous year's survey be visible:

Yes, if you participated in the 2020 survey, your survey answers will appear in the 2021 online survey. This should save time filling out the survey since you will only need to update the answers that have changed. Please note, this new feature is only available if you participate via the online survey.